

# LEGACY

— CARES —

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CLINICAL | ASSESSMENT | REVIEW | EDUCATION | SUPPORT

## BETTER CARE STARTS WITH BETTER SYSTEMS.

Legacy CARES is our clinical operations division designed to strengthen care delivery and compliance in post-acute settings. We help leaders uncover gaps, refine processes, and elevate clinical outcomes—without burning out your team in the process.

### WHAT WE OFFER

#### Clinical Monitoring & Review

Ongoing support that helps your team stay compliant, accountable, and focused on the right indicators.

#### Quality Improvement Consulting

From readmission rates to clinical documentation, we help teams identify root causes and implement high-impact solutions.

#### Survey Readiness

Mock surveys, preparation training, and post-survey support to ensure your team is confident—not just compliant.

#### Support & Education

From coding audits to hands-on coaching, we offer strategic guidance tailored to your facility's team.

#### Interdisciplinary Team Coaching

Targeted guidance to help your clinical leaders, DONs, and IDT members work as one team—not just departments.

#### Interim Clinical Leadership

Need an extra set of seasoned hands? We offer interim Directors of Nursing (DONs) and Administrators to stabilize and support your operations.

### WHAT YOU'LL GAIN

- Improved Outcomes through clinical focus and follow-through
- Regulatory Confidence with practical support and preparation
- Stronger IDT Collaboration that drives both compliance and care
- More Effective Leadership rooted in clarity and alignment
- Support Without Shame—We coach, we don't criticize

### WHAT PARTNERS SAY

- *"Honestly, they were a life saver. I have never worked with a group that was so in tune to the realistic needs of the day to day operations and clinical needs needed to obtain and hard wire success for the long term care industry."*  
- Annette W., MBA, BSN
- *"We asked them to go into a very challenged facility and the progress they have made has been nothing short of amazing! I highly recommend Legacy and am glad they have helped us in the way that they have."*  
- David C., COO

**READY TO ELEVATE CARE?**  
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